

# Our Mission and Values



## Our Vision

All people should have the right to equity and fairness.

## Our Mission

To provide high quality social and legal advocacy to people in need. We are committed to servicing regional, rural and remote communities as well as metropolitan communities and we focus on empowering clients to navigate the legal and social systems to achieve fair outcomes.

## Our Values



### Courageous

We have the courage to do what's right.



### Caring

We care about our people and the work we do.



### Creative

We use innovation, evidence and curiosity to continually strive to improve.



### Connected

We are better together.

BEFORE

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### **We have the courage to:**

- give our clients a voice by advocating for positive change.
- speak out against injustice.
- persevere, even in the face of continuous challenges.
- always act with integrity, doing the right thing in an honest, fair and responsible way.

### **We care:**

- about approaching our work with kindness and understanding, recognising the challenges faced by our clients.
- about listening openly and compassionately, respecting and valuing everyone's unique story.
- about being approachable.
- about making purposeful and considered decisions, informed by solid evidence.
- about creating a safe and productive work environment.

### **We are creative and:**

- believe in using diverse approaches to promote awareness and understanding.
- committed to solutions based on evidence which influences decision makers.
- prioritise continuous learning and development to ensure highly skilled and capable professionals will deliver excellence for our clients and community.

### **We believe in being connected and:**

- building strong relationships with partners and stakeholders to work towards a more diverse, inclusive and equitable society.
- listening deeply to the communities we work with and for.

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# Disability Advocacy Support Helpline

The Disability Advocacy Support Helpline (the Helpline) is an initiative announced as part of Australia's Disability Strategy 2021-2031 and is designed to improve access to individual advocacy. The Helpline is for all people with disability, their families and carers.

The Helpline is a three year pilot phone-based individual advocacy service which will be delivered by Advocacy Law Alliance (ALA), and accessed through the Disability Gateway.

The Helpline will provide people with disability access to advocacy support over the phone, and refer to in-person National Disability Advocacy Program (NDAP) providers and other community and government agencies if required.

## How do I contact the Disability Gateway?

You can call the Disability Gateway on 1800 643 787 or visit their website [www.disabilitygateway.gov.au](http://www.disabilitygateway.gov.au) or send an email to [disabilitygateway@benevolent.org.au](mailto:disabilitygateway@benevolent.org.au)

## Publications

- [Disability Helpline - Practice Manual](#)
- [Disability Helpline – Privacy Policy Statement](#)
- [Disability Advocacy Client Handbook](#)
- [Disability Advocacy Client Handbook - Easy Read](#)



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## Recruitment

Interested in being a part of the Advocacy Law Alliance?



### Join the board

Find out more and apply to join the Advocacy Law Alliance (Disability Advocacy NSW, Mid North Coast Legal Centre, Disability Law NSW) board of management.

Access more information for ALA Board Members and the Application form below.

→ DOWNLOAD

To discuss this information further, please get in touch with CEO Mark Grierson on 02 4924 3599.



### Join our staff

We are a growing organisation, always on the lookout for people in various areas of the diverse sector that we service.

While there are currently no positions available at Advocacy Law Alliance, you are welcome to submit your resume for future reference to HR@advocacylaw.org.au . We usually advertise on seek.com, so keep an eye out!

## Publications

- ALA Annual Report and Financial Audit 2022-23
- Advocacy Law Alliance Inc Constitution
- ALA Strategic Plan 2023-2026



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## Contact Us

Phone: 02 4924 3599

Email: [ala@advocacylaw.org.au](mailto:ala@advocacylaw.org.au)

(This is an administration email only. Please go to service links below for client inquiries)

Postal Address: Suite 1, Level 2, 408 King St, Newcastle West NSW 2302

Board Chairperson:  
Hayden Asper

Chief Executive Officer:  
Mark Grierson

Deputy CEO:  
Catherine Peek

Executive Officer:  
Amanda Brickwood

Principal Solicitor  
(MNCLC):  
Jane Titterington

Finance Manager:  
Maureen Bloemers



### Advocacy Law Alliance

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Newcastle West NSW 2302

Phone: 02 4924 3599  
Email: [ala@advocacylaw.org.au](mailto:ala@advocacylaw.org.au)

ABN: 96 984 383 421



### Disability Advocacy NSW

Suite 1 Level 2 408 King St  
Newcastle West NSW 2302

Phone: 02 4927 0111 or 1300 365085  
Fax: 02 4927 0114  
Email: [da@da.org.au](mailto:da@da.org.au)



### Mid North Coast Legal Centre

Suite 7, Level 1 "The Port" 68 Clarence  
St Port Macquarie NSW 2444

Shop 6 13-15 Park Ave  
Coffs Harbour NSW 2450

Phone: 02 6580 2111



### Disability Law NSW

To contact us for assistance please  
call an Intake Officer at Disability  
Advocacy NSW on 02 5519 8050 –  
(10am to 4pm Monday to Friday).

*Our Intake Officers are not lawyers and  
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At *Advocacy Law Alliance (ALA)*, we work to ensure disadvantaged people get a fair go. Through direct advocacy assistance, community education, systemic change, law reform and research, we are dedicated to achieving the best outcomes for our clients.

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